



LAKESHORE CLUB OF POLK COUNTY
HOMEOWNERS ASSOCIATION, INC.



Date of Meeting: May 09, 2019
Time of Meeting: 4:00PM ET
Location: Multi Purpose Room

Meeting Called to Order 4:20 PM
Quorum of the Board Proof of Notice Posted 05.05.2019

WE- President	Via Conference Call
RG-Vice President	Present
LT-Secretary	Via Conference Call
JS-Treasurer	Absent
GT Director	Present
OM Property Manager	Present Diane Miranda, LCAM, SLS

Minutes of April 18, 2019 presented.

Motion to approve the Minutes of April 18, 2019 as presented:

RG Made a motion

WE 2nd the motion

All in Favor, motion carried
ALL ALL in Favor, motion carried.

- - Not in Favor N, A-----

NEW Business: Officer Signature Updates For Banking Accounts and CD Accounts

The Board of Directors discussed banking signatures, for additional signatures on file.

Motion to Have ALL Board Officers Signatures updated on Banking Account(s) and CD's:

Motion to approve the Minutes of April 18, 2019 as presented:

RG Made a motion to

GT 2nd the Motion

ALL ALL in Favor, motion carried .

-- Not in Favor _ _ _ N A _ _ _ _ _

NEW BUSINESS:

The Board of Directors discussed the frustration of many unit owner complaints having their payments not posted on the days they make their payments. The

not cost efficient to the association for personal, liability of travel, reimbursement of gas mileage, etc. The board in an effort to reduce cost to the members- agreed to discontinue Payments on Site 'Effective July 1⁵, 2019'. Notification to the community will be by United States Postal Service Mail, Posting Door to Door, and updating within the community newsletter, as well as posting in Community Bulletin Boards immediately:

Motion to discontinue payments on site 'Effective July 1⁵ 2019'. Notify everyone via United States Postal Service, and posting door to door, as well as posting in Community Bulletin Boards immediately and newsletter:

WE Made a motion to

LT 2nd the Motion

ALL ALL in Favor, motion carried.
Not if favor NA

1. We have to be responsible for all members' posting of maintenance payments. The prolonged amount of time from when a payment is received on site and applied to member accounts have created chaos in the community, posting late fees is unacceptable when accounting is not in place to post immediately.
 - The payments received on site require depositing in the bank located in Winter Haven 1 ½ hours round trip.
 - This is not feasible due to manpower and cost for miles at .58 cents a mile times 60 miles.
 - The liability for any individual driving to the bank daily is not budgeted.
 - Deposits of payments made on site should be applied to your account same day of receipt.
 - This has not happened.
 - Payments have to be deposited at the bank before Don Asher accounting department can post your payment to your account .
 - Reconciliation for members having unapplied payment history with their receipt date is causing stress and unnecessary anxiety for members, management, staff, and family members.
 - AFTER careful review of continued problems with statement balances we have concluded we are no longer going to subject the community to this frustrating process.

BB&T offers **three methods of payment options allowing for immediate posting upon receipt of your** check, money order, debit, and / or auto pay (known as ACH Automatic Clearing House) meaning monthly auto draft from your designated payment choice: VIA checking, savings and or credit card: The instructions are in our coupon books for BB&T.

NEW BUSINESS:

Parking Hangers:

The Board discussed the parking issues to implement a PARKING HANGER System, going forward - while still recognizing current decals and hangers previously distributed

PHASE I

To include authorized automobiles

Phase II

Golf Carts, Motorcycles, Boats, Trailers and, Campers

Motion to Implement convenient 'Parking Hangers' going forward for Phase I - Community Vehicles ensuring ease of identification of your vehicle, and ease of Parking Hanger Transfer should you have use of another vehicle - Phase II is to explore ideas for identification of Phase II vehicles and parking options:

RG Made a motion to

WE 2nd the Motion

ALL ALL in Favor, motion carried.

Not in Favor N A -----

NEW BUSINESS:

IT UPDATE -The Board discussed the current office and property IT Computer issues. due to the previous management company neglect of professional installation and maintenance of systems. Improper computer set up, cameras, magnetic securirty doors, wifi and wiring. Everyone we are having Don Asher Management Company IT Dept unravel the current internet and computer situation - We anticipate a resolution after their findings. We continue to offer computer access in the lobby at one station.

NEW BUSINESS:

Management - Company employees - We are discussing Don Asher and the Association employees. We will advise as soon as we review information requested.

NEW BUSINESS

Laundry Card Implementation:

The Board discussed the current coin laundry machines. Many homeowners are very upset with the coin changing machine being out of order over the weekend . We have discussed updating the coin laundry to an automated card system, we want to offer everyone the convenience of laundry service without worrying about coins, and not having coin availability with the money changing machine not working. The Board is asking for three proposals to evaluate cost.

COMPUTER ROOM UPDATE - Pending IT UPDATE

OFFICE ORGANIZATION:

The Board discussed the current office computer system, files and office overall

operation. The immediate need for professional re-organization time demands during the regular office schedule require additional project time needed after hours for reorganization.

Motion to Approve Project Time-After Hours for the Office Reorganization System over the next two weeks:

RG Made a motion to
WE 2nd the Motion
ALL ALL in Favor, motion carried.

-- Not in Favor _ _ _N 3

OLD BUSINESS:

Insurance Claim - In Process Update Pending. Magnetic Key System -

The Board discussed the magnetic key system and update. Proposals are in process - One received, another vendor responded to arrive the week of the 13th, May 2019.

OLD BUSINESS:

Opening Statements- WE - Projects in Place Ongoing for Security and Safety.

- WE-Wayne Estes President
- RG-RuthAnn Godden Vice President
- LT-Lydia Torres Secretary
- JS-Jose Solis Treasurer
- GT-Gerry Treder Director

ADJOURNMENT: Motion to Adjourn:

WE Made a motion to RG 2nd the Motion
ALL ALL in Favor, motion carried.
-- Not in Favor- - ---'N--'-'-'-A---'

NA

